The UCF Downtown Library will occupy second floor space on the east end of the Dr. Phillips Academic Center with the two-story window serving as a centerpiece of the design.

Much like its counterpart on the main campus, the downtown library space will also be a functional and modern resource for students and faculty.

The library, which will occupy space on the second floor of the Dr. Phillips Academic Commons, will house a collection of print materials and have a welcoming study atmosphere. Outside the main library area, consultation rooms will be available for meeting with faculty and students. The library will strive to provide a seamless experience, maintaining the same level of service and resources the UCF students are accustomed to on the main campus.

Subject librarians for the departments and programs moving downtown will remain the same. They will continue to consult with faculty on research projects, provide students with assistance on assignments, purchase requested materials for the libraries’ collection, and visit classrooms or be embedded in Webcourses@UCF for library instruction.

continued on next page
The UCF Downtown Library will occupy second floor space on the east end of the Dr. Phillips Academic Center with the two-story window serving as a centerpiece of the design.

Although the subject librarians will remain based at the main campus, they will travel downtown to meet with faculty and students as needed. In addition to the subject librarians, UCF Librarian (Rachel Mulvihill), a Valencia librarian, and three library technical assistants will be available to assist users in the downtown library. Quick online and telephone support is also provided by UCF’s Ask Us service.

Downtown subject librarians include:

• Corinne Bishop—school of public administration, doctoral program in public affairs

• Richard Harrison—department of communication

• Athena Hoeppner—department of games and interactive media

• Rich Gause—department of legal studies

• Renee Montgomery—department of health management & informatics

The large two-story window features views of downtown Orlando. Nearby are staff offices and consultation rooms where librarians can meet with students and faculty.

Contributed by Rachel Mulvihill, UCF Downtown librarian
Tech Talk  UCF IT Downtown updates

With just months until the fall semester begins, the successful opening of the UCF Downtown Campus remains one of IT&R’s highest priorities. Valencia IT, UCF IT, and the Library have been working diligently to finalize technical solutions meeting their respective organization’s student, staff, and faculty needs. Over the past several months significant progress has been made to map data for the information exchanges needed to enable Valencia students, staff and faculty to utilize the UCF applications needed downtown: testing is underway.

Construction is progressing, with a number of downstream impacts. UCF IT Telecom and Networking activities have begun and are dependent on the completion of specific building deliverables. All UCF IT teams are working to manage risk and coordinate parallel actions to ensure timely completion.

Contributed by Kerri Haren, UCF IT project manager
New Tools to Improve Campus Info Security

Cyber-attacks are increasing in frequency and sophistication. Examples include computer malware and ransomware; social engineering, such as phishing to steal credentials; denials of service to make systems inaccessible; man-in-the-middle attacks to steal application credentials and potentially impersonate users; and SQL injection attacks to manipulate data in information systems or dump data from databases to steal personally identifiable information (PII.)

To protect UCF’s information systems, employees and students, and intellectual property from these threats, there is a need to continuously monitor the computer network for malicious activities from the Internet, from within the network for infected or compromised systems, and for potential policy or regulatory violations.

With these cyber threats and mitigation needs in mind, the Information Security Office has taken an important next step by implementing an Intrusion Prevention System (IPS) on the enterprise network edge. As of April 5, the enterprise IPS was installed and staff are monitoring its performance. The IPS will be a valuable tool to reduce the information security risk profile of the university and help meet compliance requirements.

A newly-formed UCF Offensive Security (OffSec) Team is now offering penetration testing services to the UCF community on a cost-recovery basis. Penetration testing is an authorized, simulated cyberattack on information systems to identify security weaknesses so that they can be addressed before hackers discover them. OffSec services are available to all UCF departments and can be requested by opening an “Offensive Security Services” ticket in ServiceNow.

Contributed by Chris Vakhordjian, associate VP & chief security officer and Taylor Campbell, information security professional

The Information Security Office has implemented internal simulated phishing campaigns in order to increase awareness of social engineering and phishing threats. Periodically, employees will receive emails that are designed to mimic real-world phishing. Organizations that have implemented internal simulated phishing campaigns in combination with awareness training have seen a significant decrease in the number of employees falling victim to phishing emails.

The easiest way for employees to report a suspicious message is through use of the Phish Alert Button in Outlook. When a simulated phishing message is reported, the Phish Alert button will provide instant feedback so that employees will know it is part of the internal campaign. Please contact the Information Security Office at infosec@ucf.edu with any questions.

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Space Administration* Honored by UCF Police

On February 27, the UCF Police Department held its annual awards ceremony celebrating the department’s achievements during 2018 and recognizing the officers, staff members and campus partners for their loyalty to the UCFPD and the UCF community.

UCF Police Chief Carl Metzger presented Christy Miranda, space administration’s director of space utilization & analysis, a certificate of appreciation for her valuable assistance with the Map and Address Project along with other UCF recipients.

*Space Planning, Analysis, & Administration changed its name to Space Administration in April.

TRIVIA ANSWER:
The idea began with a 2013 visit to Arizona State University’s downtown campus in Phoenix.