ITSGC Committee Members Present:
Joseph Alcala, Maureen Binder, Tom Cavanagh, Craig Froehlich, Ozlem Garibay, Joel Hartman, Paul Jarley, Michael Johnson, Jeff Jones, Felicia Kendall, Aaron Streimish, Michael Sink

ITSGC Committee Members Absent:
Maribeth Ehasz, Jeffrey Moore, Thad Seymour, Robert Taft

IT Professional Committee Members Present:
Craig Anderson, Scott Baron, Jim Barnes, Carlos Chardon, Brian Graham, Elisabeth Greenwood, Lisa Isham, Joel Lavoie, Paul Lartonoix, Chad Macuszonok, Bob Mello, Becky Moulton, Fred Okumu

Joel Hartman called the meeting to order at 3:08 p.m. On behalf of chair Paul Jarley, he welcomed the IT Strategic Governance Committee and the IT Professionals Committee to the annual joint meeting.

**ERP Strategy: ERP to the Cloud Roadmap**
Michael Sink reported that the window of time to migrate ERP to the cloud has slightly extended because Oracle has extended PeopleSoft support through 2030. As Oracle continues to develop their cloud offerings, they are decreasing investment in on-premise technology.

As we contemplate a cloud ERP migration, we may also wish to consider that significant available functionality has not been activated with our current PeopleSoft system: online Time and Attendance, for example. We will also need to devote some resources to eliminating PeopleSoft customizations in preparation for cloud environments that will not support them.

Further discussion on conversion to the Cloud reinforced the need to establish a multi-year project funding stream so that an implementation project can be launched. Huron may be the logical consultant of choice because the university has recently entered into a master services agreement with the firm, they are currently working with UCF on multiple ERP projects, and they are familiar with our business processes, organizational structure, and personnel.
The IT Strategic Governance Committee requested further information on the resources needed to fully sustain at least core IT services that are used across the institution, and the chair agreed to send a memorandum from the committee to UCF executive leadership making such recommendation. The May meeting will focus on information that will allow the committee to determine the amounts required.

Governance Strategies for Balancing Capacity and Demand
Mike and Aaron commented on the expanding range of project requests coming into UCF IT. Paul suggested that while core IT services and infrastructure must be adequately funded, a subsidized base plus fee-for-service pricing system may be a useful approach. Resources are allocated either through a pricing system or through rationing; and the demand for UCF IT services continues exceed capacity, leading to growing backlogs.

Getting from Run to Grow and Transform
Examples: DataSite Orlando (DSO) and Streamlined Client Experience Program (SCEP)
Mike reported that although the data center migration to DataSite Orlando (DSO) is a very large project, it continues to deliver value through use of higher-performance equipment, a more secure architecture, and reduced UCF power costs. SCEP – the Streamlined Client Experience Program – is a newly-developed standardize desktop software configuration that is expected to deliver an improved end user experience and reduced endpoint support costs.

The meeting adjourned at 4:05 p.m.
Submitted by Debbie Pease

Membership lists, agendas and minutes for the IT Strategic Governance Committee and the IT Professionals Committee can be found at: http://itr.ucf.edu/IT2020.