IT Strategic Governance Committee  
Minutes  
September 18, 2018  

Committee Members Present:  
Joseph Alcala, Maribeth Ehasz, Craig Froehlich, Ozlem Garibay, Joel Hartman, Larry Jaffe, Paul Jarley, Jeff Jones, Jeffrey Moore, Michael Sink, Aaron Streimish, Robert Taft  

Committee Members Absent:  
Maureen Binder, Thomas Cavanagh, Tracy Clark, Michael Johnson, Jeff Jones, Ronnie Korosec  

Others Present:  
Becky Moulton  

Joel Hartman called the meeting to order at 11:01 a.m.  

Approval of July 27 ITSGC Meeting Minutes  
The minutes were approved with no changes.  

Deloitte ERP To the Cloud Workshop 9/14/18  
Joel reported that a team from Deloitte Consulting hosted a workshop on campus for an ongoing ERP Cloud discussion. Attendees included representatives from UCF IT, Human Resources, Registrar’s Office and Finance & Accounting.  

Additional planning is needed to continue to develop the university’s next-generation ERP strategy and preferred vendor platform while awaiting funding to implement a multi-year cloud transition project.  

Grants/Chart of Accounts Project Updates  
Becky Moulton advised that Huron Consulting has been working with Human Resources to develop alternative project plans to align HR with grants and the new chart of accounts. A proposal will be presented to the Budget Committee with three levels of effort (and cost):  
1. Bare bones approach with no significant functional improvements at a cost of $400,000.  
2. Mid-level project with added functionality at a cost of $1.1 million.  
3. Enhanced version with full functionality at a cost of $1.5 million.  

Ozlem Garibay advised the Grants project continues to make progress.  

UCF CRM Strategy
Michael Sink described the need for CRM tools to facilitate communication and the potential to gain a “360-degree view” of all communications directed to students and other constituents. However, strategic discussion needs to occur on how many platforms are desirable in order to avoid fragmentation. Michael is creating a CRM focus group to examine needs and alternative platforms.

Discussion: What Does It Mean to be “Strategic?”
Paul Jarley raised this question in a separate conversation with Joel and explained to the committee his thoughts on the subject. Paul urged the committee to focus on matters that are of true significance and that have the potential to positively impact the strategic plan and the university’s metric goals, while also meeting the needs of the respective colleges. Maribeth Ehasz stated that strategic initiatives should consider our institutional goals, which include achieving retention and graduation rate targets.

Operational Updates
Michael gave the following updates:

a) Campus Solutions 9.2—a major upgrade to the student information system—has been completed and is in service. No issues reported to date following the upgrade.

b) DataSite Orlando (DSO) data center migration and Power Savings
   a. $60,000 saved to date on overall UCF electricity costs due to decreased number of servers at DSO and efficiency of the new hardware.

   c) Snaplogic and The Need for Data Governance
      a. The Snaplogic data integration platform will begin phasing into production at the end of October and is expected to greatly reduce the effort required to build and sustain data integrations between applications.
      b. However, we can expect the number of integration requests to increase, leading to a greater need for data governance

d) Intrusion Prevention System (IPS)
   a. Information Security will install the new IPS This fall and put it into full production in January 2019. The IPS will monitor, report on, and block network intrusion events.

e) October 12 Lunch Opportunity with Jan-Martin Lowendahl, Ph.D., Gartner Research VP and Distinguished Analyst
   a. Committee members are invited to attend a luncheon in the Student Union to meet and discuss IT governance with Jan-Martin.

The meeting adjourned at 11:58 a.m.

Submitted by Debbie Pease

Membership lists, agendas and minutes for the IT Strategic Governance Committee and the IT Professionals Committee can be found at: http://itr.ucf.edu/IT2020.