1. Approval of April 30 Minutes  
   All

2. UCF Strategic Priorities  
   Joel Hartman

3. Aspirant Peer Institutions  
   Joel Hartman

4. Committee Charter  
   All

5. IT2020  
   Joel Hartman
   a. Setting up IT Practitioner Committee

6. Service Desk Transformation Project  
   Aaron Streimish
   and Other Major Projects Underway  
   Bob Yanckello

7. Adjourn
IT Strategic Governance Committee

Minutes
June 11, 2015

Committee Members Present:
Joseph Alcala, Tracy Clark, Maribeth Ehasz, Jose Fernandez, Craig Froehlich, Ozlem Garibay, Joel Hartman, Paul Jarley, Michael Johnson, Jeff Jones, William Merck, Reid Oetjen, Aaron Streimish, Robert Yanckello

Committee Members Absent:
Shelia Daniels, Grant Heston, Ross Hinkle, Ronnie Korosec

Others Present:
Craig Finley, Maritza Pomales, Roger Wolf

MINUTES

Joel Hartman called the meeting to order at 9:00 a.m.

Introductions of Committee members and guests.

Approval of April 30 Minutes
The April 30 meeting minutes were approved.

UCF Strategic Priorities
A UCF strategic planning effort is being launched, and three working groups are being formed:

- Philosophy - An understanding of UCF’s purpose, which guides decision making
- Value - Ratio of quality to cost
- Distinctive Impact - Areas of excellence that distinguishes UCF from other institutions at the national and international level

Joel Hartman stated that the work of the IT Strategic Governance Committee will keep these UCF’s strategic priorities in mind as the Committee moves forward in order to ensure that technology can best help to meet the university’s strategic goals.

Aspirational Peer Institutions
A list of UCF aspirational peer institutions was distributed. Joel Hartman suggested that although the list may most likely change over time, the top four institutions are worthy of further benchmarking. These include: Auburn University, Arizona State University, North Carolina State University, and Oregon State University. The following suggestions were made by committee members: using EDUCAUSE’s Core Data survey as a good source of information on the use of technology in higher education, looking at the private sector for current trends and ideas, as well as for-profit higher educational institutions.

Committee Charter
The group reviewed a draft of the charter and made several suggestions for updates. The charter will be updated and redistributed at a future meeting. It was agreed that the group’s purpose should be to vet and
recommend various technologies to support UCF’s institutional goals and strategies rather than to drive it. Committee members will serve a three-year staggered term.

**IT 2020**
The new IT Strategic Initiative name and logo were shared with the group. Joel will be appointing an IT Practitioner Committee to work alongside the Strategic Governance Committee.

**Service Desk Transformation Project and Other Major Projects Underway**
Service-Now is a new software package that will replace CS&T’s current service desk software, Remedy. A campus-wide project is being launched to expand and improve the IT Service Desk.

**Future Meetings**
The group will meet once a month from July through September. Additional meetings will be scheduled at a later time.

The meeting was adjourned at 10:00 a.m.

Submitted by: Maritza Pomales