

UCF IT Committees and Work Groups

Governance Committees	Contact Name	Email	Membership	Frequency	Notes
IT Strategic Governance	Joel Hartman	Joel.Hartman@ucf.edu	Appointed	Every two months	Enterprise IT governance committee. Addresses IT policies, priorities, and campus IT needs
IT Professionals Committee	Larry Jaffe	Larry.Jaffe@ucf.edu	Appointed	Once/month	Identify areas of opportunity to enhance capability, efficiency, effectiveness and consistency through a transparent process

Committees/Work Groups	Contact Name	Email	Membership	Frequency	Notes
Application Delivery Leadership	Craig Froehlich	Craig.Froehlich@ucf.edu	Appointed	2x/month	
Application Delivery Application Development Work Group	Chris Faustin Jordan Rogers	Christopher.Faustin@ucf.edu Jordan.Rogers@ucf.edu	Appointed	Weekly	Working to transition Application Development to UCF IT by laying out standards and processes for the future.
Application Delivery Application Support Work Group	Lorinda Clark Jason Gilfoil	Lorinda.Clark@ucf.edu Jason.Gilfoil@ucf.edu	Open	Weekly	
Classroom and Lab Standards	Larry Jaffe	Larry.Jaffe@ucf.edu	Open	1x/semester	Develop standards and procedures to make classroom and lab technology more functional and consistent across the university
Cloud Committee	Jonathan White	Jonathan.White@ucf.edu	Appointed	Once/month	Increase UCF's cloud maturity, address organizational challenges to cloud adoption, and continually evolve our cloud strategy.
Cloud Governance Work Group	Jonathan White	Jonathan.White@ucf.edu	Appointed	2x/month	
Cloud Infrastructure Work Group	Bob Mello	Bob.Mello@ucf.edu	Appointed	2x/month	
Cloud - Office 365 Governance Work Group	Steve Crowe	Steve.Crowe@ucf.edu	Appointed	As needed	
College/Division IT Managers	Craig Froehlich JP Peters	Craig.Froehlich@ucf.edu JP.Peters@ucf.edu	IT Manager	Bimonthly	Affinity group for College/Division IT Managers

Customer Relationship Management	Aaron Misiano	Aaron.Misiano@ucf.edu	Open	As needed	
Desktop and Device Management Committee	Ryan Roupe	Ryan.Roupe@ucf.edu	Open	As needed	Open for Participation, Voting Seats Appointed
Development Group	Michael Callahan	Michael.Callahan@ucf.edu	Open	Once/month	
Four Winds Interactive Digital Signage – Manager Group	Joe Raditch	Joe.Raditch@ucf.edu	Open	As needed	Focus on managing the Four Winds Digital Signage application, upgrades, and hardware
Four Winds Interactive Digital Signage – User Group	Joe Raditch	Joe.Raditch@ucf.edu	Open	Email Webcourses As Needed	Focus on maintaining and sharing content, as well as use of the FWI application
Knowledge Management Governance Group	JP Peters	JP.Peters@ucf.edu	Open	As needed	Focus is building and maintaining the Knowledge Management process based on KCS and ITIL methodologies, using ServiceNow as the central knowledge repository
Net Domain	Bob Mello	Bob.Mello@ucf.edu	Open	As needed	
IT Resources Coordinating Committee	Mike Sink	Michael.Sink@ucf.edu	Open	Once/month	Convening of all interested IT employees at UCF to provide updates on projects, infrastructure and services changes, and risks
IT Service Management Governance	Scott Baron	Scott.Baron@ucf.edu	Reps from SN areas	Once/month	
Project Portfolio Management Work Group	Kris Benoit	Kristina.Benoit@ucf.edu	Reps from UCF IT Planning and Delivery Area	2x/week	
Security Incident Response Team	Chris Vakhordjian	Chris.Vakhordjian@ucf.edu	Appointed	Quarterly	Reviews historical threat profiles, establishes procedures for rapid response to threats, and ensures all key offices are kept informed
Shared WordPress	Tim Neubrandner	Tim.Neubrandner@ucf.edu	Open	Email list as needed	
System Administrators	Robert Haas	Robert.Haas@ucf.edu	Open	Once/month	
UCF IT Support Center Client Experience Groups	JP Peters	JP.Peters@ucf.edu	Open	As needed	Campus-wide IT staff focusing on what services we provide, policy

					recommendations, and standards; includes Desktop and Device Management Services
UCF IT Support Center Functional Groups	JP Peters	JP.Peters@ucf.edu	Open	As needed	Campus-wide IT staff focusing on how we deliver IT support services, procedures, and work organization; includes Desktop and Device Management Services
UCF IT Transition Team – Cohort 2	Larry Jaffe	Larry.Jaffe@ucf.edu	Appointed	1-2x/week	Transition Team for Cohort 2 members